

The Vital Link Difference

- ✓ In-Person Installation
- ✓ Waterproof pendant
- ✓ Battery backup – works in a power outage for up to 60 hours
- ✓ ETL listed equipment
- ✓ US based and Emergency Medical Dispatch-certified operators
- ✓ No long term agreement – cancel at any time
- ✓ Lifetime warranty
- ✓ Low monthly monitoring fees
- ✓ Better Business Bureau A+ highest rating
- ✓ Voice to voice communication
- ✓ Easy installation with no special wiring
- ✓ Family owned and operated
- ✓ 150 languages available

Help at the touch of a button, 24 hours a day.

Vital Link has been in operation since 1981. Our mission is to provide the aging and disabled communities with medical alert services that enhance their safety, independence, and peace of mind.

When you call us, you will get a live operator on the phone, not a recording or voicemail. Help is at the touch of a button, 24 hours a day.

Vital Link is one of the nation's most respected, independent emergency response companies. We are a family-owned business that has faithfully served thousands of clients for over 37 years, and we are proud to be involved in organizations that serve our local communities.



1-800-752-5522

www.vital-linkinc.com

Vital Link
6529 Telegraph Ave.
Oakland, CA 94609

Referred by:

Vital Link

Medical Alert Systems

Est. 1981

*Vital Link Gives You Protection, Safety,
Peace of Mind and Independence.*



Never feel alone.

Do you need a medical alert system?

- | YES | NO | |
|--------------------------|--------------------------|--|
| <input type="checkbox"/> | <input type="checkbox"/> | Are you alone for long periods of time? |
| <input type="checkbox"/> | <input type="checkbox"/> | Do you have any of the following conditions; Arthritis, Diabetes, COPD, Osteoporosis, heart trouble? |
| <input type="checkbox"/> | <input type="checkbox"/> | Are you over the age of 65? |
| <input type="checkbox"/> | <input type="checkbox"/> | Do you use a cane, walker, wheelchair or other assistive devices to help with balance or walking? |
| <input type="checkbox"/> | <input type="checkbox"/> | Have you felt dizzy or lost your balance within the last two years? |
| <input type="checkbox"/> | <input type="checkbox"/> | Have you been hospitalized or visited the emergency room in the past two years? |
| <input type="checkbox"/> | <input type="checkbox"/> | Is your family concerned for your health and safety? |
| <input type="checkbox"/> | <input type="checkbox"/> | Do you need assistance with activities such as bathing and dressing? |
| <input type="checkbox"/> | <input type="checkbox"/> | Do you take several medications? |

Number of questions answered YES:

- 0-1 not needed right now
- 2-3 moderate
- 4-6 highly recommended
- 7-9 urgent need

How Vital Link Works

To summon help when needed, simply press your help button (worn around the neck or wrist). When activated, the system will connect with our monitoring center and our operators will communicate with you over the built-in speaker. You can tell the operator what kind of help you need and whom you would like us to call. We will then contact someone you have designated, such as a family member or friend, and alert the proper authorities. If you do not respond, we will still send help.

Monitoring Service

Our US-based monitoring center receives calls from the base unit when it is activated. We have one of the highest rated monitoring centers in the country. Our caring and professional Emergency Medical Dispatch-certified operators will get you help quickly. We have fully redundant monitoring centers. We always call to follow up and make sure help has arrived.

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Products

Vital Link System

Features

- Works with or without a landline
- Simple and easy to use



Our 2-way voice medical alarm system consists of two basic components, the medical alarm console and the medical alarm pendant.

The Vital Link System does not require any special connection to your existing phone line. When activated, the console will take control of the telephone line and dial the pre-programmed number to our monitoring center and connect you with our caring EMD-certified operators

Mobile GPS Unit

Features

- Up to 30 days of battery life
- Low battery alerts
- 911 back up dialing available
- Fall detection available
- Caregiver tracking available



Fall Detection Button

Features

- Waterproof
- 2-year battery life
- Lightweight & compact
- Optimized to minimize false alarms
- Can be added to Vital Link System



For those who may not be able to push the button, we now offer a fall sensor that detects a person's change in motion and automatically sends a signal for help.

Fall sensor does not detect 100% of falls, if able, you should always push your button

The GPS device is a two-way mobile voice unit that uses a cellular network for location service. When activated, the device pinpoints the subscriber's location using satellites. Whether at home or at the grocery store, this mobile device allows clients to easily press a button and receive assistance on the go.

GPS System works anywhere in the United States, where cell service is available.

Testimonials

I have referred many of my patients to vital link over the years. They treat them with dignity and respect and provide a wonderful service that allows our older adults to live independently at home.

~ Alan B., Licensed Clinical Social Worker

I know firsthand the vital link saves lives. That's why I got one for my grandmother. If she falls, I know she'll get help quickly.

~ Zack H., Oakland Firefighter/Paramedic

Bay Area Vital Link is a must for those of us who live alone. I feel secure and so does my family. I can't understand those who do live alone and do not have this service. It is affordable and worth every penny!

~ Lena M., Crockett, CA

My mom has had the Vital Link system for many years and she has used it several times. They always send help quickly and notify me right away. I am so grateful that she has this service and is protected. I will definitely refer you to everyone I know.

~ Daughter of Esther F., Wynnewood, PA

Twice you've helped me when I have fallen and couldn't get up - thank goodness for your help. Your response was excellent and your service gives me peace of mind.

~ Ercel W., San Francisco, CA